

These Terms of Service ("Agreement") govern your use of Kuro Network's managed Meta ad account infrastructure and associated services. By subscribing to any plan, you confirm that you have read, understood, and agreed to be bound by these terms in full.

Effective Date: Upon subscription activation | Subject to change with notice | Applies to all plans

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01

SUBSCRIPTION PLANS & PRICING

MANAGED META AD ACCOUNT TIERS

TRACTION
\$299 / mo
0% fee

\$5,000 / mo spend cap

\$30 / mo per additional ad account (charged from date added)

<p>MOTION \$499 / mo 0% fee</p>	<p>\$10,000 / mo spend cap \$25 / mo per additional ad account (charged from date added)</p>
<p>SURGE \$599 / mo 0% fee</p>	<p>\$20,000 / mo spend cap \$15 / mo per additional ad account (charged from date added)</p>
<p>TAKE OVER \$750 / mo 0% fee</p>	<p>Unlimited monthly spend Unlimited ad accounts — no extra cost</p>
<p>LEGACY \$2,500 / mo Client-billed</p>	<p>No spend ceiling — unlimited accounts Clients may add their own credit card to accounts. Dedicated support rep. Priority policy & reinstatement queue. 1-month deposit required.</p>
<p>SHADOW PLAN Invite Only 4–10% top-up fee</p>	<p>Unlimited monthly spend — sliding-scale fee by vertical risk Weight Loss / Gray Nutra: 6% Finance / Trading: 8% iGaming / Casino: 10%. Same 24/7 support and managed accounts as standard plans.</p>

ALL PLANS — UNIVERSAL ENTITLEMENTS

- All plans include a free Facebook Profile (PF) + Business Manager (BM) setup.
- All clients are entitled to unlimited ad account replacements for the duration of their active subscription. Replacements cease upon cancellation or non-renewal.
- All clients receive one (1) free replacement per month on either asset from their free Facebook setup (PF or BM).
- All plans operate on a 30-day rolling basis — cancel anytime before the next renewal date.
- Crypto top-ups attract a 3% processing fee. Legacy clients may add their own credit card.

02 FACEBOOK SETUP ENTITLEMENTS

FREE PF + BM SETUP TERMS

Every active subscriber, regardless of plan, is entitled to one complimentary Facebook infrastructure setup consisting of a Profile (PF) and Business Manager (BM) to host their managed ad account(s).

FREE MONTHLY REPLACEMENT	Clients are entitled to ONE free replacement per calendar month on either the PF or BM asset provided as part of their free setup. This does not roll over.
THIRD-PARTY ASSETS	Business managers and profiles provided as part of the free setup are sourced from third parties. Kuro Network is not responsible for the inherent stability of these assets or for any profiles or business managers being syphoned by third parties.
CLIENT RESPONSIBILITY	Clients are fully responsible for securing their Facebook setup once delivered, including enabling two-factor authentication and limiting access permissions.

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AD ACCOUNT REPLACEMENTS

REPLACEMENT POLICY & TIMELINES

All active subscribers are entitled to unlimited ad account replacements for the duration of their subscription at no additional charge, subject to the following conditions:

- Restricted ad accounts will be replaced within 24 hours of the restriction being reported, provided the account is deemed suitable for replacement.
- Replacement eligibility is void if the account restriction is determined to have resulted from a breach of Meta's Terms of Service or Kuro Network's Acceptable Use Policy.
- Ad accounts are monitored daily by our compliance team. Accounts found in violation may be terminated without replacement.
- Replacements apply to managed ad accounts only and do not cover third-party or self-hosted accounts.

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META TOS COMPLIANCE

WHITE-HAT POLICY & ENFORCEMENT

ZERO TOLERANCE — INSTANT TERMINATION

- All clients must operate in full compliance with Meta's Terms of Service and Advertising Policies at all times.
- All advertising activity must be white-hat compliant. Grey-hat or black-hat activity on standard plans is strictly prohibited.
- Any client found to be in breach of Meta's TOS will have their subscription cancelled immediately with no refund of any remaining balance or retainer.
- Ad accounts are subject to prior approval. Once approved, they must be operated strictly within the scope of that approval. Deviation may result in account termination.
- Shadow Plan clients operating approved verticals are subject to the same conduct standards within their agreed scope.

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TOP-UP & PAYMENT POLICY

REFUNDS, TRANSFERS & ACCEPTED METHODS

Kuro Network operates a dashboard-based top-up system. All clients must fund their accounts exclusively via the client dashboard.

REFUND POLICY

All top-ups are fully refundable and transferable to another account or plan.

ACCEPTED METHODS

Bank transfer and cryptocurrency (3% processing fee). Legacy clients may add their own credit card directly to the ad account.

REFERENCE REQUIREMENT

Kuro Network reserves the right to refuse any top-up that is not correctly referenced. Clients are solely responsible for ensuring their transfer references are correct.

TRANSFER FEES

Kuro Network is not responsible for any fees incurred during bank or crypto transfers, nor for funds sent to an incorrect bank account or crypto address.

MISSED PAYMENT — GRACE PERIOD

If a client fails to pay their subscription, a 2-week grace period applies. During this period the client must either settle the outstanding payment or provide written notice of cancellation.

FORFEITURE ON EXPIRY

If the 2-week grace period expires without a payment or a formal cancellation notice, any remaining account balance will be forfeited, all account data will be permanently deleted, and the associated ad accounts will be retired. This action is non-recoverable.

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ACCOUNT SHARING & RESELLING

PROHIBITED ACTIVITIES

STRICTLY PROHIBITED

- Sharing, subletting, or reselling any Kuro Network managed ad account or associated assets without express written permission is strictly prohibited.
- Any client found to have shared, sublet, or resold their account access will have their subscription terminated immediately.
- No refund of remaining balance, pre-paid retainer, or any other funds will be issued upon termination for this violation.
- Kuro Network reserves the right to permanently ban clients found in breach of this policy.

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PLATFORM LIABILITY & SECURITY

THIRD-PARTY ASSETS & CLIENT RESPONSIBILITIES

- Kuro Network is not responsible for the inherent stability or uptime of Business Managers or Profiles provided as part of any setup.
- Kuro Network is not responsible for any Business Managers or Profiles that are syphoned, compromised, or otherwise restricted by Meta or third-party actors, as these assets originate from third-party sources.
- Clients are solely and fully responsible for securing their Facebook setup, including all two-factor authentication, trusted contacts, and access controls.
- Kuro Network provides infrastructure and support — not guarantees of Meta platform behaviour, policy changes, or algorithmic decisions.

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SUBSCRIPTION CHANGES

UPGRADES, DOWNGRADES & BILLING CYCLES

UPGRADES	Upgrades take effect immediately on the day of request. A new retainer period begins on the upgrade date.
DOWNGRADE S	Downgrades are not applicable until the start of the client's next rolling monthly billing cycle. The current plan remains active until the period ends.

09 DORMANT ACCOUNTS & GRACE PERIOD

SUBSCRIPTION PAUSE & ACCOUNT HOLDING

Clients who wish to pause their subscription but retain access to their ad accounts are subject to the following conditions:

DORMANT CHARGE	\$50 / month per ad account held. This charge applies to all plan types while the subscription is paused.
MISSED PAYMENT — GRACE PERIOD	If a subscription payment is missed, a 2-week grace period applies. The client must settle payment or provide written notice of cancellation within this window.
ACCOUNT RETENTION WINDOW	During the 2-week grace period, ad accounts remain held on Kuro Network's infrastructure. Clients may reinstate their subscription within this window.
NON-RECOVERABLE FORFEITURE	If the 2-week grace period expires with no payment and no cancellation notice received, the remaining account balance is forfeited, all account data is permanently deleted, and all ad accounts are retired. This action is final and non-recoverable.

10 AD ACCOUNT MONITORING & APPROVAL

DAILY COMPLIANCE OVERSIGHT

All managed ad accounts are subject to daily monitoring by Kuro Network's compliance team. The following conditions apply to all accounts at all times:

- Ad accounts are subject to prior approval before campaigns may be launched. Approval is granted based on declared use-case, vertical, and creative scope.
- Once approved, ad accounts must be operated strictly within the scope of their approval. Running campaigns outside the approved scope constitutes a breach of these terms.
- Kuro Network reserves the right to terminate any client's account without notice or refund if the terms of their account approval are found to have been breached.

- Compliance reviews are conducted daily and may result in account suspension, scope adjustment, or escalation to Meta's policy team.

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EXTRA SERVICES — ACCOUNT RESTORATION

UNBAN / REINSTATEMENT SERVICE TERMS

Account Restoration is an optional paid service for clients seeking to recover restricted or disabled Meta accounts or assets. The following terms apply:

DEPOSIT	50% upfront deposit is required before work commences. This deposit is fully refundable in the event that the restoration is unsuccessful.
NO REFUND — SWITCHING PROVIDER	If a client engages another provider for the same restoration case while Kuro Network's process is in progress, the deposit will not be refunded.
NO REFUND — CLIENT CANCELLATION	If a client cancels the restoration request while it is in progress, the deposit will not be refunded under any circumstances.
NON-PAYMENT AFTER RECOVERY	If a client fails to pay the remaining balance after a successful restoration, the recovered asset will be re-restricted.
CRYPTO REFUND COMPLIANCE	If the deposit was submitted in cryptocurrency and the restoration is unsuccessful, the refund will be issued to a verified bank account — not to a crypto address.
POST-RECOVERY LIABILITY	Kuro Network is not responsible for any re-restriction of recovered accounts resulting from client misuse after successful recovery.

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EXTRA SERVICES — ACCOUNT VERIFICATION

BM VERIFICATION SERVICE TERMS

Account Verification is an optional paid service for Business Manager verification on Meta. Payment must be received in full before the process commences.

PAYMENT IN ADVANCE	Full payment is required before the verification process begins. No credit terms apply.
REFUND ON FAILURE	A full refund will be issued if the verification is unsuccessful.
TIMELINE	Verifications typically complete within 0–72 hours. Timelines are subject to Meta's internal review processes and cannot be guaranteed.

POST-VERIFICATION

Clients must remove Kuro Network's profile from their Business Manager once the verification process is complete.

CRYPTO REFUND COMPLIANCE

If payment was made in cryptocurrency and the verification fails, the refund will be issued to a verified bank account – not to a crypto address.

LIABILITY

Kuro Network is not responsible for any account restrictions, bans, or adverse outcomes resulting from failed or rejected verification attempts.

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EXTRA SERVICES — AD COMPLIANCE SUPPORT

POLICY APPEAL & AD APPROVAL TERMS

Ad Compliance Support covers appeal management, policy navigation, and ad approval assistance. The following payment and refund terms apply:

PAYMENT TIMING

For single ad approvals, payment is due after the ad is successfully approved. No upfront payment is required for individual cases.

BULK APPROVALS

Bulk approval requests require a 50% upfront deposit before work commences. This deposit is fully refundable if the bulk approval is unsuccessful.

CRYPTO REFUND COMPLIANCE

If the deposit was submitted in cryptocurrency and the service is unsuccessful, the refund will be issued to a verified bank account – not to a crypto address.

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SERVICE AVAILABILITY & SUPPORT

UPTIME, MAINTENANCE & SUPPORT CHANNELS

24/7 AVAILABILITY

Kuro Network strives to provide 24/7 account availability. However, uninterrupted service cannot be guaranteed and is subject to Meta platform behaviour and third-party infrastructure conditions.

SCHEDULED MAINTENANCE

Where possible, scheduled maintenance windows will be communicated to active clients in advance via the dashboard or support channels.

META PLATFORM DOWNTIME

Kuro Network is not liable for any downtime, account disruption, or loss of campaign performance caused by Meta platform issues, policy changes, or system outages beyond our control.

SUPPORT CHANNELS

Client support is available via WhatsApp, Telegram, and Discord. Our team operates around the clock to assist with account issues, compliance queries, and service requests.

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DISPUTE RESOLUTION & GOVERNING LAW

JURISDICTION, PROCESS & ENTIRE AGREEMENT

GOVERNING LAW

These Terms of Service shall be governed by and construed in accordance with the laws of the United States, without regard to conflict of law principles.

GOOD-FAITH NEGOTIATION

In the event of any dispute, claim, or disagreement arising from or relating to these Terms or the services provided, both parties agree to first attempt resolution through good-faith negotiation before pursuing formal proceedings.

MEDIATION

If a dispute cannot be resolved through negotiation within a reasonable timeframe, both parties agree that the matter shall be referred to and settled through formal mediation under applicable United States law.

ENTIRE AGREEMENT

These Terms of Service constitute the entire agreement between the client and Kuro Network Limited regarding the services provided, and supersede all prior agreements, representations, warranties, and understandings, whether written or verbal.

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CONTACT INFORMATION

GET IN TOUCH WITH KURO NETWORK

COMPANY	Kuro Network Global LLC
GENERAL ENQUIRIES	luca@kuronet.io
SUPPORT	contact@kuronet.io
SUPPORT CHANNELS	WhatsApp · Telegram · Discord
JURISDICTION	United States

ACCEPTANCE OF TERMS

By activating, continuing, or renewing any subscription or service with Kuro Network, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service in their entirety. These terms supersede all prior verbal or written agreements. Kuro Network reserves the right to update these terms at any time with reasonable notice provided to active subscribers.

For all enquiries, refer to the contact details in Section 16 or reach an operator via WhatsApp, Telegram, or Discord.